

FLEX VRA 1.4 to 2.0 Update

Video Guide Can Be Viewed at flexvra.com/service

1. Insert the USB hub into the Flex Monitor. Press the button on the back of the keyboard to the right to turn it on.
2. Hold a finger down on the top left corner of the screen for three seconds (until a white square forms around your finger) and let go. When the service menu appears, select “service” at the bottom right corner of the screen. This will close all programs and bring you to a Windows screen.
3. Move your mouse to the bottom of the screen and locate the folder icon in the task bar. Click this to open Windows Explorer.
4. Navigate to the D drive and open it. There is an exe file called “Installer”. Double click on it and the installer will begin. The update may take 5-10 minutes to transfer the files.
5. Once complete, the monitor will restart. You can remove the USB Hub (it’s ok if you forget to as the monitor will bypass the update on restart if you don’t select “Yes” when it asks you if you want to update.

That completes the update. The final thing we need to do is update the settings. To do this, once the monitor is fully booted up, touch the screen once to bring up the on screen menu. On the right bottom side of the screen is a blue “Setup” button. Press it.

On the left-hand side of setup, select “System”. In system, we want to make sure we have the correct monitor version and remote version. If you have an Infrared remote, select Gen 1. If you have a monitor that does not have the built-in physical LED light border, select Gen 1.

Now, on the left-hand side select VRA in the menu. determine which side this monitor is and press the circle under side selection (Left, Right or Center). It will take about 30 seconds to update the side. Once done, select “Play VRA” on the bottom right of the menu and check that all the buttons on the remote work as they should.

The update has been completed!

Questions? Please let me know directly at 512-671-0089 or steve@flexvra.com